


<b>RETEMS LOGISTICS</b>	 <b>RETEMS LOGISTICS</b> <small>PART OF RETEMS GROUP LLC</small>	
<b>INTEGRATED MANAGEMENT SYSTEM</b> Quality Management Policy	<b>RL.IMS.QAD.POL.001</b> <b>Rev.02</b>	1/2

**«APPROVE»**

Director

**«RETEMS LOGISTICS» LLC**


Mekhtiyev S.L.



«21» December 2020

**Based on the principles of quality management and applying our experience in the market, we have defined a policy in the field of quality, which is part of the overall development strategy of "RETEMS LOGISTICS" LLC and is aimed at:**

- Continuous assurance of quality, safety and reliability of all cargo handling procedures at competitive prices.
- Satisfaction of consumers with services that meet the requirements of world standards due to the efficiency of highly qualified personnel
- Improvement activities based on ongoing, effective feedback, strict compliance of terms of contracts, building mutually beneficial cooperation with customers, suppliers and other stakeholders, taking their needs as the basic requirements, as well as assessing their capacity and commitment to establishing long-term partnerships.
- Creation and maintenance of efficiency of functioning and improvement of quality system according to requirements of the international standard ISO 9001: 2015.
- Ensuring and maintaining high organizational and qualifying level of the personnel "RETEMS LOGISTICS" LLC through systematic skill-building, involving a strategic resource in the creation, implementation and functioning of the system.
- Improvement of activity of RETEMS LOGISTICS LLC, is based on the risk-oriented approach, periodic internal checks, monitoring of processes and the analysis of efficiency of quality management system
- Updating the quality system in accordance with the requirements of national legislation and international standards.

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The management of RETEMS LOGISTICS LLC assumes responsibility for the implementation of the "Quality Management Policy" and the fulfillment of the following obligations:

- Promote the dissemination of the policy and its quality objectives at the appropriate levels of government.
- Increase the responsibility of all employees of "RETEMS LOGISTICS" LLC to manage the quality of services provided.